

## “Who we are” transcript

**Doug:** Hi I’m Doug, general manager of regulation

**Jess:** and I’m Jess, Manager Stakeholder Engagement

**Doug:** As your State’s electricity distributor, SA Power Networks plays an important role in the community.

We manage the distribution network that delivers electricity to 860,000 homes and business across South Australia.

We are recognised as an industry leader in reliability and safety; and we are number one for efficiency on a state-by-state basis.

**Jess:** Our role is just one link in your energy supply chain...

Other organisations generate the electricity or operate the transmission network, which carries electricity long distances at very high voltages.

Our role as a distributor involves transporting electricity locally via substations, poles and wires. Your retailer sources this electricity from generators and manages your bill.

**Doug:** We have kept a lid on our prices over many years – holding increases in line with inflation since 1999.

Currently our charges amount to about a quarter of the average residential electricity bill.

**Jess:** SA Power Networks is also a major employer in South Australia, with more than 1,800 diverse employees across the state, delivering safe and reliable services whenever you need us.