

Customer Consultative Panel Members



Dr Andrew Nance - Chair

Andrew has a wealth of experience in the energy sector and is one of South Australia's most widely experienced and respected energy specialists. Andrew is committed to ensuring the customer voice is heard and will ensure SA Power Networks deliver services that our customers value. In his role as Chair, Andrew will draw on a diversity of consumer networks including the community sector, small business and local government.



Angela Faulkner – community representative

A former journalist, Angela has more than 15 years' experience in communications and community engagement across all levels of government and the private sector. She has held several regional leadership positions and has a good understanding of regulated infrastructure, particularly the energy sector.



Michael Leane – community representative

Michael is a community representative on the Panel with a career history in the energy sector. Michael managed the Remote Areas Energy Supplies scheme for the SA Government which has given him a good understanding of both the challenges and critical nature of electricity supply to customers in rural and remote areas of the State. Over the past few years he focussed on assisting vulnerable domestic consumers with their utility bills via several not-for-profit agencies.



Doug Strain – community representative

Doug is a community representative on the Panel. Prior to semi-retirement, Doug had extensive experience in the development industry, particularly residential aged care facilities and retirement homes. Doug currently runs his own consultancy, the DS Solution, providing assistance in the operation of services to support Aboriginal Elders resident in remote communities in South Australia, the Northern Territory and Queensland.



Mark Henley – customer advocate

Mark has 45 years of experience actively working with community groups in South Australia across a diversity of cultures, interests and incomes. Mark is currently employed at Uniting Communities, a major community service provider in South Australia and is well respected in the community and not-for-profit sector. Mark has a passion for social inclusion, a good understanding of the energy regulatory environment and a keen interest in energy innovation.

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Wendy Shirley – customer advocate/Community Reference Group

Wendy is the Executive Officer for SA Financial Counsellors' Association Inc. and is the Community Reference Group representative on the Panel. Wendy also sits on the Australian Gas Networks SA Customer Reference Group and Origin Energy Consumer Advisory Panel. Wendy is keen to support others in their understanding of the importance of customer involvement, the processes and the technical issues given the complexity of the energy sector.



Matt Curnow – solar/renewable representative

Matt represents the energy and renewable sector with a background in energy efficiency and renewables. Matt has worked with a range of customers with different consumption needs and has a good understanding of billing and tariff structures and solar connection requirements.



Mike Stone – solar/renewable representative

Mike is the Client Services Manager with the Clean Energy Council, the peak body for the clean energy industry in Australia. Mike is committed to improving customer experience and proactively educating consumers, empowering them to make informed decisions about their own renewable energy futures.



Andrew McKenna – business representative

Andrew is the Director Policy and Advocacy with Business SA, an independent business membership organisation in South Australia. Andrew is responsible for Business SA's policy and advocacy across a range of areas, primarily tax, economic & industry policy, energy, water and environmental policy. Andrew represents Business SA on similar customer panels for Australian Gas Infrastructure Group, ElectraNet, SA Water and ESCOSA.



Mark Yates – business representative

Mark is an electrical and renewable construction business owner-operator with 14 years trading history based in the Riverland. Mark has a good understanding of the National Electricity Market and SA Power Networks' HV distribution network, connection and tariff structures. Mark currently holds an ESCOSA generation licence, National Energy Retail licence and is a registered Small Generation Aggregator with AEMO.

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Kelvin Trimper, AM - Arborist Reference Group

Kelvin is the Arborist Reference Group representative on the Panel, which was established to improve how we manage vegetation near powerlines. Kelvin has worked with SA Power Networks since 2014 to improve our approach to vegetation clearance and work more collaboratively with councils, relevant industry groups and the community. Kelvin worked in the development industry as the State Manager for Delfin, working on the planning and construction of both Golden Grove and Mawson Lakes. Kelvin currently runs his own consulting business and is a keen gardener.



Karina Ewer - Local Government representative (Eyre Peninsula)

Karina is the CEO at the District Council of Streaky Bay on Eyre Peninsula and represents the local government sector on the Panel. Karina brings the perspective of a rural and remote council to the Panel. The Eyre Peninsula has particular energy issues and challenges.



Cr John Woodward – Local Government representative (City of West Torrens)

John is an Elected Member at the City of West Torrens and represents the local government sector on the Panel. John has over 12 years' experience in the energy retail and network services, is an experienced Board member and senior executive with a diverse industry and technology background, with skills in IT, digital, commercial, governance and risk management.



Scott Bayliss – Policy/ technology/ government (Department for Education)

Scott is the Chief Information Officer at the Department for Education, with over 16 years of experience in senior ICT roles in State Government. Scott has good knowledge of technology and technology trends and has a passion for user experience and customer service.



Elizabeth Molyneux – retailer representative

Liz is the General Manager Energy Markets Regulation at AGL, one of Australia's largest energy companies, and represents the retail sector on the Panel. Liz has non-pricing consumer protection regulation, wholesale risk management experience and major project acquisition and integration. This has included AGL's experience in large scale renewable and distributed energy investments and customers markets product and service offerings.