

Negotiated connection



Negotiated connection services are generally more complex and more likely to require us to upgrade or extend our network.
 A shared network augmentation charge may also apply where the customer's estimated maximum demand exceeds established thresholds.

$$\text{Connection charge calculation} \\ \text{Extension Assets} + \text{Connection Assets} + \text{Other Costs} \\ + \text{Augmentation charge} - \text{Rebate}$$

For further information on costs refer to SA Power Networks Connection Policy 2020-25

Contact your retailer first
 Establish an account with your retailer to ensure your application can proceed

1

Indicative offer
 The process is faster for an approximate cost

OR

Firm offer
 If you are ready to start this is the process

Apply online or engage your electrician
 Your electrician completes our 'Web form' sapowernetworks.com.au/connections

2

We assess it
 We advise you of the connection process, size of your job, and offer preparation costs

Firm offer timeframes

UP TO **10** DAYS

Major or Minor job?

Minor job
 Existing network can accommodate connection

Major job
 Work required to upgrade our network

3

Make offer
 We contact you with an offer outlining the costs to make your connection

Information gathering
 We will request additional information about your requirements for the connection

UP TO **20** DAYS

Make offer
 We contact you with an offer outlining the costs to make your connection

UP TO **65** DAYS

4

Connect
 If you accept the offer, we will make changes to our infrastructure, then coordinate with your electrician to connect your property. Offer will lapse after 45 days.

Contact our Customer Solutions Managers

