Connecting or altering your power

Negotiated connection



Negotiated connection services are generally more complex and more likely to require us to upgrade or extend our network.
A shared network augmentation charge may also apply where the customer's estimated maximum demand exceeds established thresholds.

Connection charge calculation

Extension Assets + Connection Assets + Other Costs +Augmentation charge – Rebate

For further information on costs refer to *SA Power Networks Connection Policy 2025–30*

Contact your retailer first

Establish an account with your retailer to ensure your application can proceed

1

Indicative offer

The process is faster for an approximate cost

OR

Firm offer

If you are ready to start this is the process

Apply online or engage your electrician

You or your electrician complete the 'Request a Connection Offer' form through the portal **portal.sapowernetworks.com.au**

2

We assess it

We advise you of the connection process, size of your job, and o er preparation costs

Firm offer timeframes: UP TO **10** DAYS

Major or Minor job?

Minor job

Existing network can accommodate connection

3

Make offer

We contact you with an offer outlining the costs to make your connection

Major job

Work required to upgrade our network

Information gathering

We will request additional information about your requirements for the connection

UP TO **20** DAYS

Make offer

We contact you with an offer outlining the costs to make your connection

UP TO **65** DAYS

4

Connect

If you accept the offer, we will make changes to our infrastructure, then coordinate with your electrician to connect your property. Offer will lapse after 45 days.

SA Power Networks