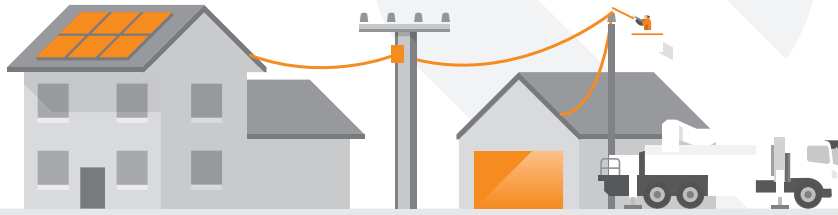


Negotiated connection



Negotiated connection services are generally more complex and more likely to require us to upgrade or extend our network.
A shared network augmentation charge may also apply where the customer's estimated maximum demand exceeds established thresholds.

$$\text{Connection charge calculation} \\ \text{Extension Assets} + \text{Connection Assets} + \text{Other Costs} \\ + \text{Augmentation charge} - \text{Rebate}$$

For further information on costs refer to SA Power Networks Connection Policy 2020-25

Contact your retailer first

Establish an account with your retailer to ensure your application can proceed

1

Indicative offer

The process is faster for an approximate cost

OR

Firm offer

If you are ready to start this is the process

Apply online or engage your electrician

Your electrician completes our 'Web form' sapowernetworks.com.au/connections

2

We assess it

We advise you of the connection process, size of your job, and offer preparation costs

Firm offer timeframes

UP TO **10** DAYS

Major or Minor job?

Minor job

Existing network can accommodate connection

Major job

Work required to upgrade our network

3

Make offer

We contact you with an offer outlining the costs to make your connection

Information gathering

We will request additional information about your requirements for the connection

UP TO **20** DAYS

Make offer

We contact you with an offer outlining the costs to make your connection

UP TO **65** DAYS

4

Connect

If you accept the offer, we will make changes to our infrastructure, then coordinate with your electrician to connect your property. Offer will lapse after 45 days.

Contact our Customer Solutions Managers

Ben Trewartha
Country North
0419 787 696

Tim Caddy
Metro West and Inner North
0403 582 308

Peter Damin
CBD and Inner Metro
0419 444 917

Luke Georgeff
Metro South and Fleurieu
0418 413 325

Daniel Gusling
Metro North and Barossa
0423 021 018

Brian van Hoof
Hills and Murray
0488 006 576

John Riedel
South East
0403 582 274