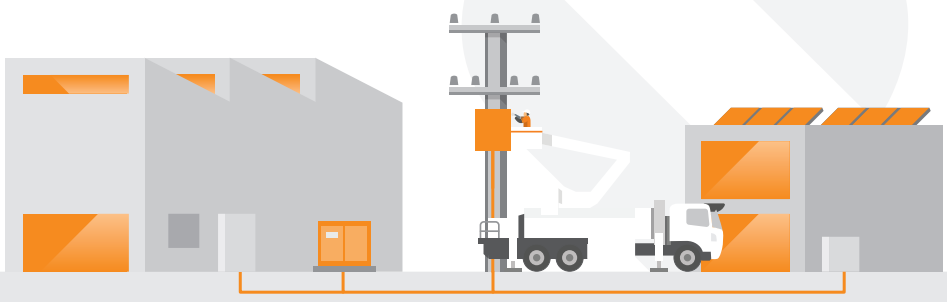
Connecting or altering your power

Enhanced connection



Enhanced connection services are directly attributable to specific customers and the cost of the service is assigned to the individual customer.
Customers are typically required to make an additional capital contribution to any other requested services, including a Standard connection.

Examples

- **Increased reliability**
- **Relocate assets**
- **Over-sized assets**
- **Large embedded generators**

Contact your retailer first

Establish an account with your retailer to ensure your application can proceed

1

Apply online or engage your electrician

Your electrician completes our 'Web form'
sapowernetworks.com.au/connections

2

We assess it

We advise you of the connection process, size of your job, and offer preparation costs

UP TO **10** DAYS

3

Information gathering

We will request additional information about your requirements for the connection

Timeframes rely on customer providing required information

UP TO **20** DAYS

Make offer

We contact you with an offer outlining the costs to make your connection

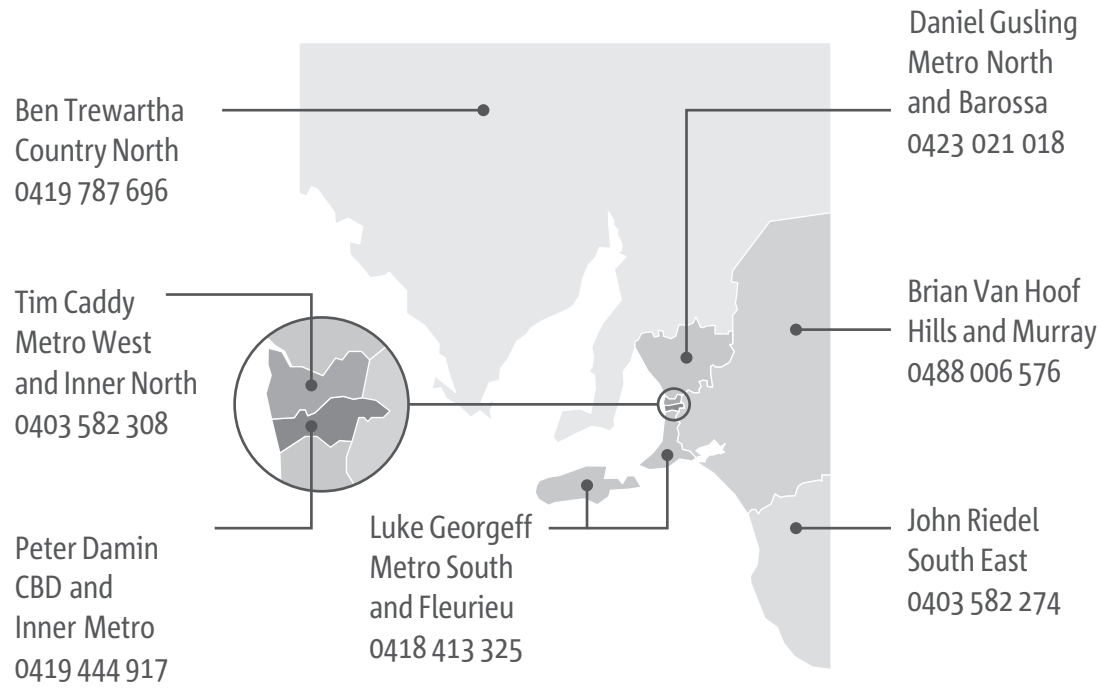
UP TO **65** DAYS

4

Construction

If you accept the offer, we will make changes to our infrastructure to accommodate your project specific requirements. Offer will lapse after 45 days.

Contact our Customer Solutions Managers



SA Power Networks

Empowering South Australia