

Connecting or altering your power

Enhanced connection



Enhanced connection services are directly attributable to specific customers and the cost of the service is assigned to the individual customer.

Customers are typically required to make an additional capital contribution to any other requested services, including a Standard connection.

Examples

Increased reliability

Relocate assets

Over-sized assets

Large embedded generators

Contact your retailer first

Establish an account with your retailer to ensure your application can proceed

1

Apply online or engage your electrician

Your electrician completes our 'Web form' sapowernetworks.com.au/connections

2

We assess it

We advise you of the connection process, size of your job, and offer preparation costs

UP TO
10
DAYS

3

Information gathering

We will request additional information about your requirements for the connection

Timeframes rely on customer providing required information

UP TO
20
DAYS

4

Make offer

We contact you with an offer outlining the costs to make your connection

UP TO
65
DAYS

Construction

If you accept the offer, we will make changes to our infrastructure to accommodate your project specific requirements. Offer will lapse after 45 days.

Contact our Customer Solutions Managers

Mark McKell
COUNTRY NORTH
0400 582 844

James Case
ADELAIDE
0403 582 220

Darren Milligan
ST MARYS
0400 661 805

Frank Greco
ELIZABETH
0427 297 535

Queenie Hoang
MOUNT BARKER
0428 232 490

John Riedel
SOUTH EAST
0403 582 274