

Connecting or altering your power

# Enhanced connection



Enhanced connection services are directly attributable to specific customers and the cost of the service is assigned to the individual customer. Customers are typically required to make an additional capital contribution to any other requested services, including a Standard connection.

Examples

Increased reliability

Relocate assets

Over-sized assets

Large embedded generators

## Contact your retailer first

Establish an account with your retailer to ensure your application can proceed

1

## Apply online or engage your electrician

Your electrician completes our 'Web form' [sapowernetworks.com.au/connections](http://sapowernetworks.com.au/connections)

2

## We assess it

We advise you of the connection process, size of your job, and offer preparation costs

UP TO  
**10**  
DAYS

3

## Information gathering

We will request additional information about your requirements for the connection

Timeframes rely on customer providing required information

UP TO  
**20**  
DAYS

4

## Make offer

We contact you with an offer outlining the costs to make your connection

UP TO  
**65**  
DAYS

## Construction

If you accept the offer, we will make changes to our infrastructure to accommodate your project specific requirements. Offer will lapse after 45 days.

## Contact our Customer Solutions Managers

Ben Trewartha  
Country North  
0419 787 696

Tim Caddy  
Metro West  
and Inner North  
0403 582 308

Gavin O'CADIN  
CBD and  
Inner Metro  
0417 551 481

Mark McKell  
Metro South  
and Fleurieu  
0400 582 844

Peter Damin  
Metro North  
and Barossa  
0419 444 917

Brian van Hoof  
Hills and Murray  
0488 006 576

John Riedel  
South East  
0403 582 274