

Connecting or altering your power

Enhanced connection



Enhanced connection services are directly attributable to specific customers and the cost of the service is assigned to the individual customer.

Customers are typically required to make an additional capital contribution to any other requested services, including a Standard connection.

Examples

Increased reliability

Relocate assets

Over-sized assets

Large embedded generators

Contact your retailer first

Establish an account with your retailer to ensure your application can proceed

1

Apply online or engage your electrician

Your electrician completes our 'Web form' sapowernetworks.com.au/connections

2

We assess it

We advise you of the connection process, size of your job, and offer preparation costs

UP TO
10
DAYS

3

Information gathering

We will request additional information about your requirements for the connection

Timeframes rely on customer providing required information

UP TO
20
DAYS

4

Construction

If you accept the offer, we will make changes to our infrastructure to accommodate your project specific requirements. Offer will lapse after 45 days.

UP TO
65
DAYS

Contact our Customer Solutions Managers

Ben Trewartha
COUNTRY NORTH
0419 787 696

Tim Caddy
HOLDEN HILL/
WINGFIELD
0403 582 308

Gavin O'Cadin
ADELAIDE
0417 551 481

Mark McKell
ST MARY'S
0400 582 844

Peter Damin
ELIZABETH
0419 444 917

Brian van Hoof
HILLS AND MURRAY
0488 006 576

John Riedel
SOUTH EAST
0403 582 274