

Permanent removal of electricity supply

I'd like an electrical service and meter(s) permanently removed from a property?

SA Power Networks calls this an 'Abolishment of Service Provision'. An abolishment needs to be completed before a property can be demolished to ensure a safe working environment and no risk of electrocution.

How do I start the abolishment process?

You will need to contact the last known or current electricity retailer of the property. An electricity retailer is the company that provides electricity bills for the property. The retailer for the site is required to send SA Power Networks an Abolishment Service Order for supply to be permanently removed.

Once received by SA Power Networks, the team will assess the site requirements and notify the contact person as specified by the retailer that an appointment date can now be booked for the supply to be removed.

What if electricity is disconnected and/or there is no retailer for the property?

The service and meter still need to be removed and there is a good chance the supply has only been disconnected at the meter. This means there is still live electricity between the meter and the street which is life threatening for anyone working on site.

If you are unable to find who the last known retailer for the property is, you can contact SA Power Networks via email to

customerservice@sapowernetworks.com.au or 13 12 61 and we will assist where possible.

What if I need an abolishment urgently?

After speaking with the retailer and lodging a request for the Abolishment of Service Provision, you can contact SA Power Networks to check if the request has been received. We will require the retailer's service order number and will only be able to speak with the contact person listed on the order.

When can I start demolishing the property?

Any demolition activity should only start after the electricity supply has been permanently removed. Demolishing any part of the property prior to this could have life threatening consequences.

If successful on the appointment date, SA Power Networks will place a sticker in the meter box confirming the grid supply has been disconnected – supply from other sources e.g. solar, battery may still be present and should be decommissioned by your electrician. If the abolishment is unsuccessful, the abolishment not completed sticker will be placed in the meter box and both examples can be seen below.

Abolishment Completed Sticker



Abolishment Not Completed



Further Information:

If you need any further assistance, please contact SA Power Networks on 13 12 61 (Monday to Friday 8am to 5pm) or via email to

customerservice@sapowernetworks.com.au.