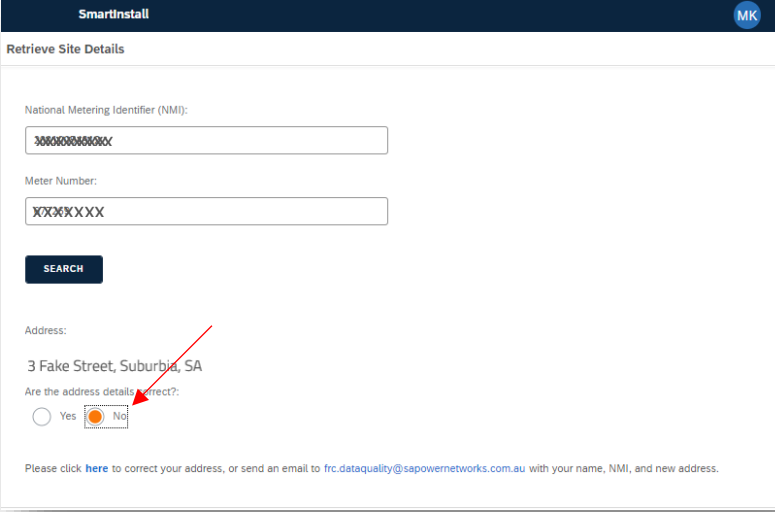


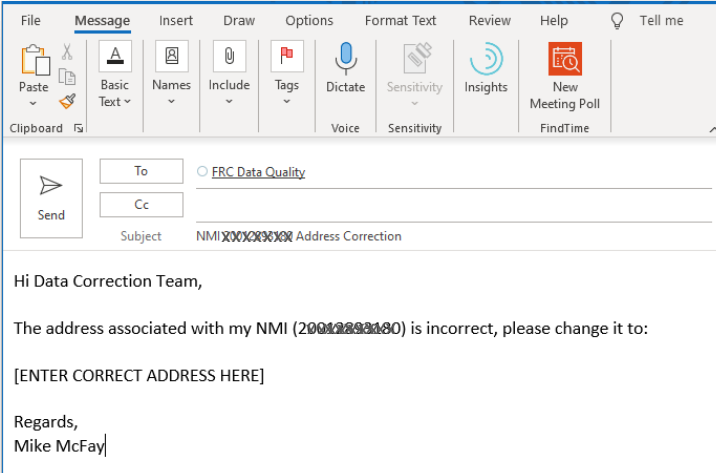
What if the address is incorrect for the site?

1. If the address is not correct for a site you have retrieved, click the “No” option



The screenshot shows the 'SmartInstall' interface for 'Retrieve Site Details'. It contains two input fields: 'National Metering Identifier (NMI):' with the value 'XXXXXXXXXX' and 'Meter Number:' with the value 'XXXXXXXX'. A 'SEARCH' button is located below these fields. The 'Address:' field contains '3 Fake Street, Suburbia, SA'. Below the address, a question asks 'Are the address details correct?'. There are two radio buttons: 'Yes' (unselected) and 'No' (selected). A red arrow points to the 'No' radio button. At the bottom, there is a link to 'here' and an email address 'frc.dataquality@sapowernetworks.com.au'.

2. A prepopulated email will open for you, enter the correct address and send it off so we can correct our records



The screenshot shows an Outlook email composition window. The 'To' field is prepopulated with 'FRC Data Quality'. The 'Subject' field contains 'NMIXXXXXXXX Address Correction'. The body of the email starts with 'Hi Data Correction Team,' followed by 'The address associated with my NMI (XXXXXXXXXX) is incorrect, please change it to:' and a placeholder '[ENTER CORRECT ADDRESS HERE]'. The email ends with 'Regards, Mike McFay'.

3. Continue closing out your installation