

What if the address is incorrect in SmartApply?

1. After entering either the REX number or the NMI/Meter you will be asked to verify the address. If it is not correct, click “No” alongside “Are the address details correct”. You can then enter the correct address

The screenshot shows the 'Location Details' section of the SmartApply interface. At the top, there is a navigation bar with tabs: 'Location Details' (active), 'Export Options', 'Customer Details', 'Current Installation', and 'Proposals'. Below the navigation bar, the section is titled '1. Location Details'. The form contains the following elements:

- A question: 'Is there an existing electricity supply?:' with two radio buttons, 'Yes' (selected) and 'No'.
- Two input fields: 'National Metering Identifier (NMI):' and 'Meter Number:'. Both fields contain placeholder text 'XXXXXXXXXX' and have an information icon (i) to the right.
- A 'VERIFY' button located below the NMI and Meter Number fields.
- An 'Address:' label followed by a dropdown menu showing '1 Fake Address'.
- A question: 'Are the address details correct?:' with two radio buttons, 'Yes' and 'No' (selected). A red arrow points to the 'No' button.
- A text input field labeled 'Please provide the address:' with a placeholder 'Search..'. A red arrow points to this field.