

What if the address is incorrect in SmartApply?

1. After entering either the REX number or the NMI/Meter you will be asked to verify the address. If it is not correct, click “No” alongside “Are the address details correct”. You can then enter the correct address

The screenshot displays the 'Location Details' section of the SmartApply interface. At the top, there is a navigation bar with icons for 'Location Details', 'Export Options', 'Customer Details', 'Current Installation', and 'Propo'. Below this, the '1. Location Details' section contains the following elements:

- A radio button selection for 'Is there an existing electricity supply?': Yes, No.
- Input fields for 'National Metering Identifier (NMI):' and 'Meter Number:', both containing masked values (XXXXXXXXXX and XXXXXX respectively) and an information icon (i).
- A 'VERIFY' button.
- An 'Address:' dropdown menu showing '1 Fake Address'.
- A radio button selection for 'Are the address details correct?': Yes, No. A red arrow points to the 'No' option.
- A text input field labeled 'Please provide the address:' with a placeholder 'Search..'. A red arrow points to this field.