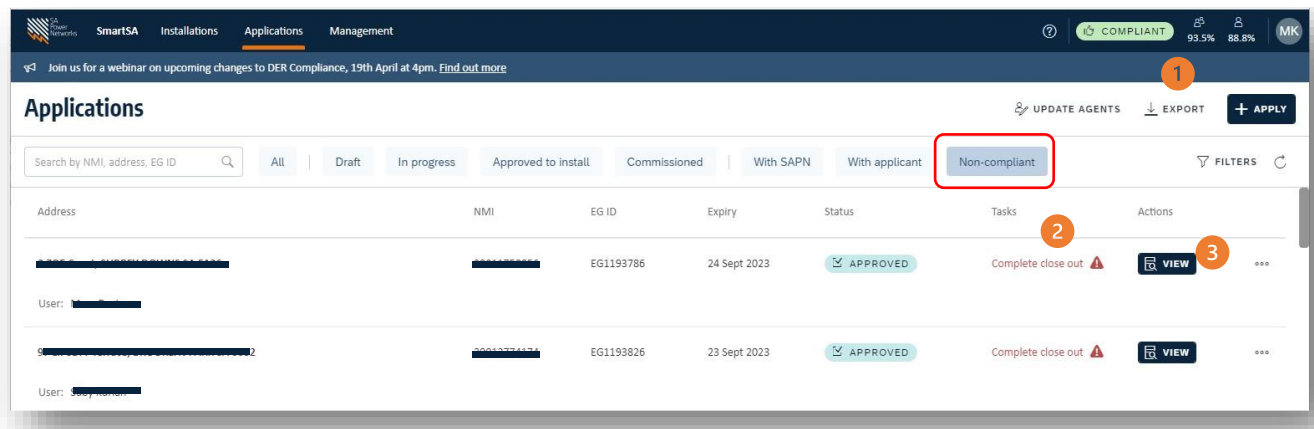
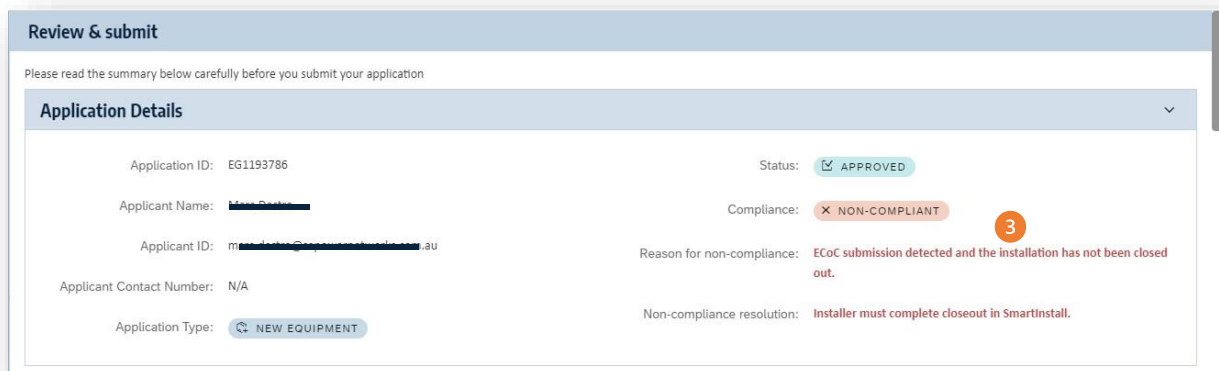


Understanding the non-compliant applications dashboard



- 1 Your overall compliance rating is displayed here. This is the percentage of applications that are compliant out of all active and commissioned applications. The percentage for your company (all applications) and your individual percentage is displayed
- 2 The task column will indicate the next steps required and show in red for any non-compliant applications
- 3 You can click into a non-compliant application and see the reason it is deemed non-compliant:



About compliance

Automated compliance management uses a three-stage warning process.

This warning process will begin when less than 90% of the applicant's installed sites are compliant. The compliance percentage is visible in the applications dashboard to allow applicants to monitor and track progress. If the percentage drops below 90% the following process will commence:

- **First warning** – SA Power Networks will issue an email to the applicant when compliance rate drops below 90%. All users in the company will receive the warning email. This email

will include instructions on what action should be undertaken to rectify the issues. It will also advise that the applicant will be blocked from creating SEG applications if compliance rate remains below 90% for 21 days.

- **Second warning** – issued if compliance rate remains under 90% for seven days from the date of the first warning, the second warning will be issued.
- **Third warning** – issued if compliance rate remains under 90% for 14 days from the date of the first warning, the final warning will be issued.
- **Ability to submit new SEG applications blocked** – if compliance rate remains under 90% for 21 days from the date of the first warning, the applicant's ability to create a new SEG application will be blocked. The applicant will be able to submit new applications again once the compliance rate rises above 90%.

If at any point during the warning process the compliance percentage is at 90% or above, the warning process will cease. If it falls below 90% again, the process will begin again with a new first warning.