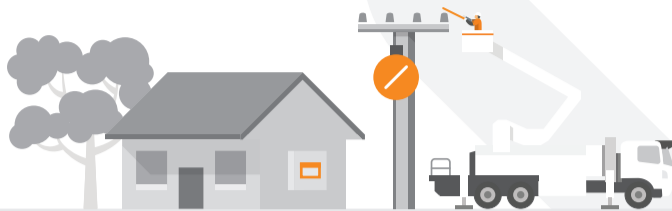


Connecting or altering your power

Permanent disconnection



Permanent disconnection (abolishment) services are provided on a routine basis and generally at a fixed fee charged by your retailer.

Residential
demolition

Property
redevelopment

Network
connection change

1

Contact your electricity retailer

Ask for an 'abolishment' for your property.

2

Retailer sends service order

After performing their own checks, your retailer will send a service order request to SA Power Networks to disconnect the power supply and NMI.

3

We assess it

We review and scope the work required. We may contact you if clarification is needed.

4

Book the appointment

You'll receive an SMS notification once the request is ready to book. **Call 13 12 61 to schedule.**

Reminder

You'll get an SMS reminder 4 business days before the appointment.

Disconnect

If there is clear and safe access to your property, we will disconnect the power supply and NMI. A sticker will be placed in the meter box once the site has been safely disconnected.

From when
SA Power
Networks
receives the
service order

ABOUT
3
WEEKS

Depending
on crew
availability

UP TO
6
WEEKS