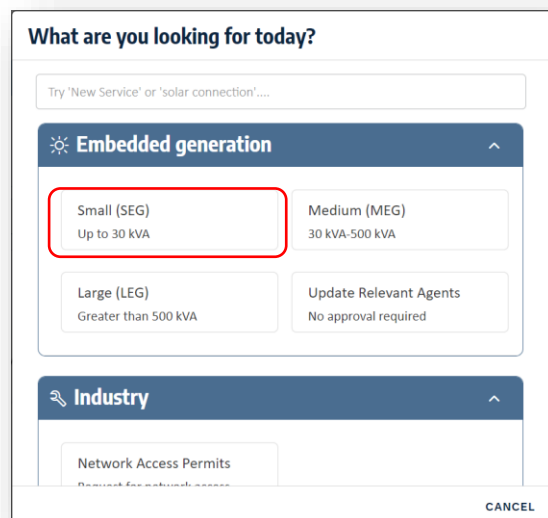
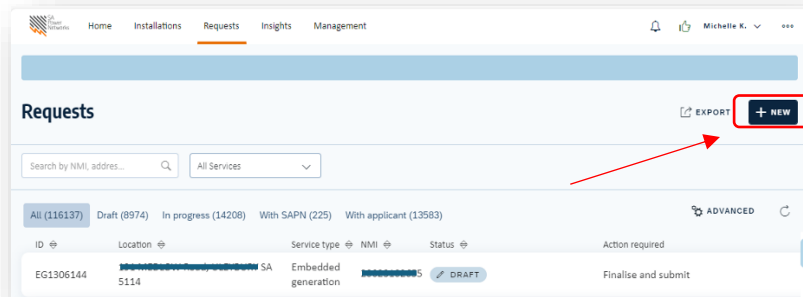
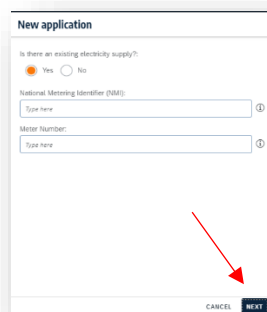


How do I create a Low Hosting Capacity SEG application?

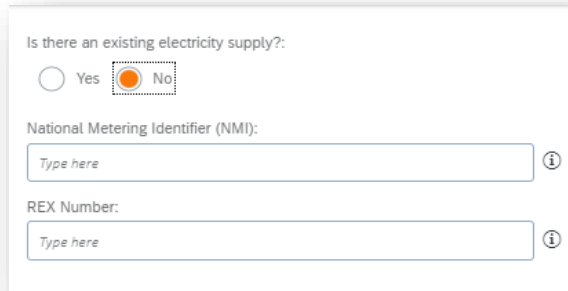
1. Make sure you are in the “Request” tab of the portal, then click the “New” button on the dashboard and select the type of application “Small (SEG)”.



2. If there is an existing supply enter the NMI and Meter number for the site, then click “Next”.



If there is there no existing electricity supply, select “No” and enter the NMI and REX number.

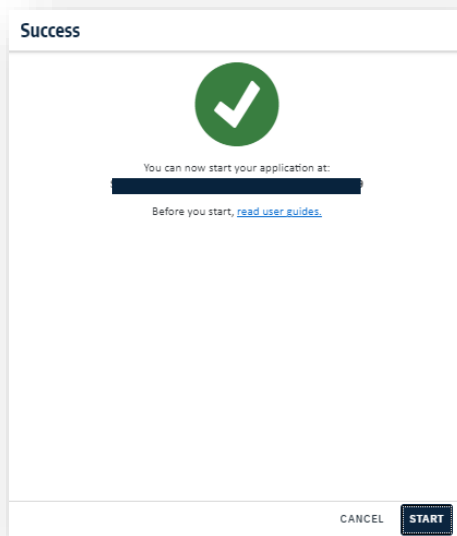


Is there an existing electricity supply?:
 Yes No


National Metering Identifier (NMI):

REX Number:

The address is displayed, along with a link to the user guides, click “Start” to continue.



Success

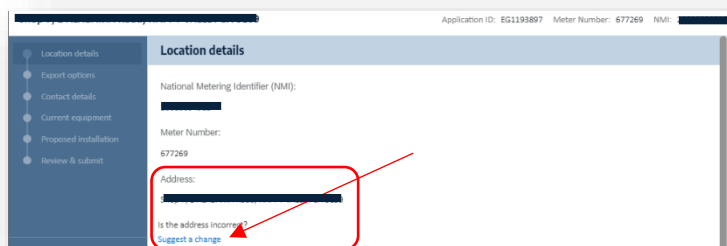


You can now start your application at:
[Redacted address]

Before you start, [read user guides](#).

CANCEL **START**

3. Location details are displayed. You can suggest a change if the address is not showing correctly.



Application ID: EG1193897 Meter Number: 677269 NMI: [Redacted]

Location details

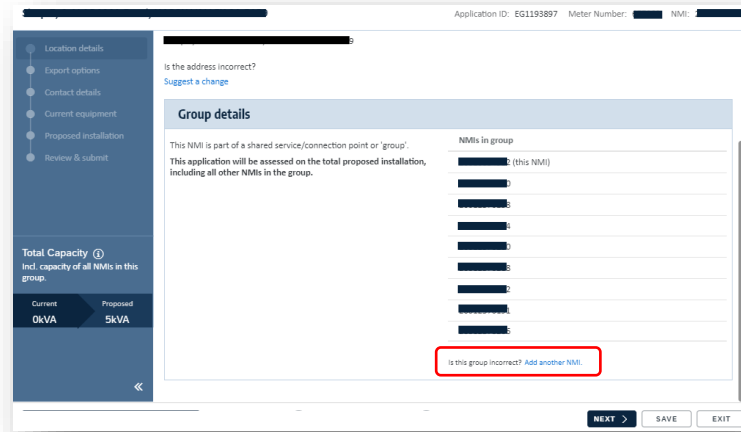
National Metering Identifier (NMI):
[Redacted]

Meter Number:
677269

Address:
[Redacted]

Is the address incorrect?
[Suggest a change](#)

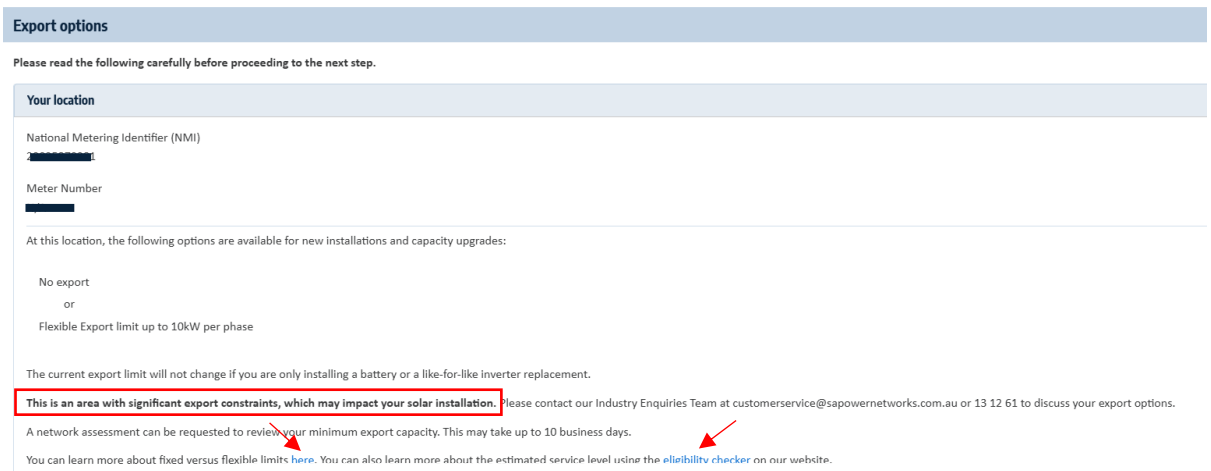
4. If the NMI is part of a cluster, all NMIs in that cluster will be displayed. Your application will be assessed in conjunction with the others in the cluster. You can add NMI's to the cluster if the display is not complete.



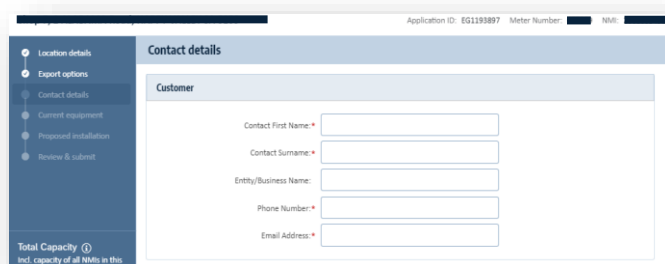
5. The export options available for the NMI are displayed. If more than one option is available, use the links to the SA Power Networks website for more information. You can use the “save” button so you can continue the application after discussing the options with your customer. If only one option is displayed, click “next” to continue.

For sites in an area with a Low Capacity to Host exports (LHC), there will be two export options. Choose between a Flexible Export limit (up to 10kW per phase) or a 0 export limit.

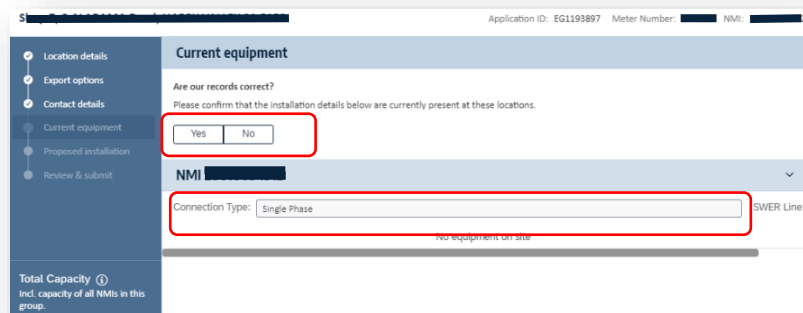
A warning will show advising you this is a LHC site.



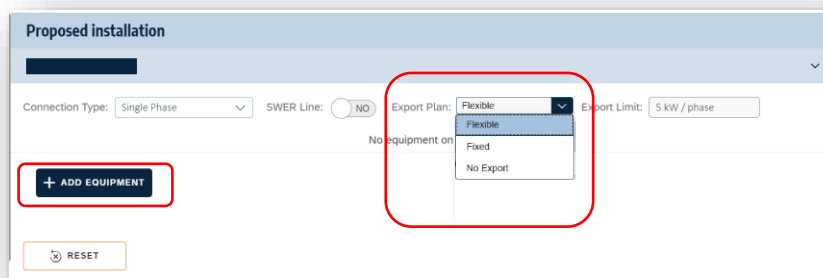
6. Enter the customer details. Click “next” to proceed.



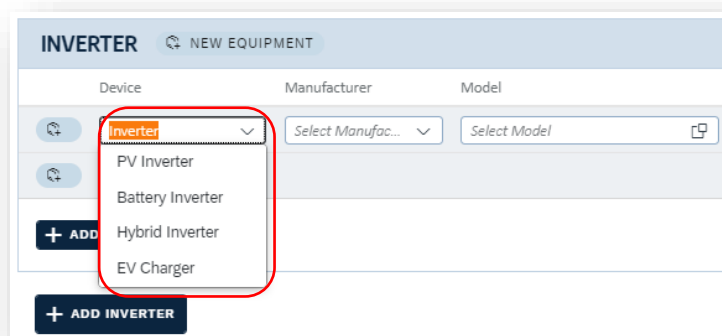
- Any existing equipment (either installed or approved) located at the site will be displayed. If the information is incorrect, click “No” to be able to edit the information. Note: if the application relates to a group of NMIs this information will be repeated for each NMI in the group or cluster. Then select the correct phasing for the site and click “Next”.



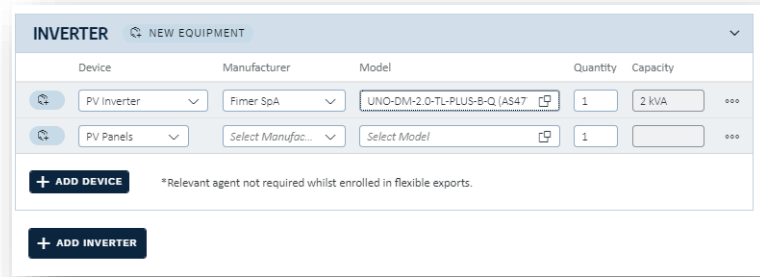
- On the Proposed installation page, select the appropriate export plan for the site. Then you can start adding the equipment to be installed. Click “Add Equipment”.



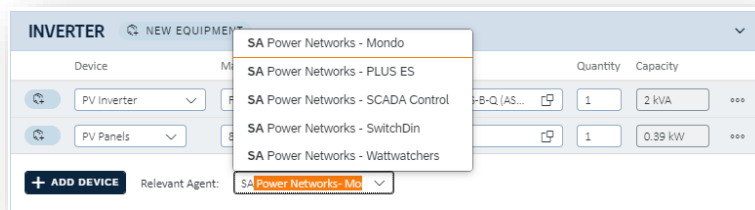
- Select the type of inverter device you will be installing from the drop-down list. Then select the manufacturer and model. Notice that some of the form auto populates as you enter data. The form will automatically populate the kVa for the inverter, and, for example, if you select “PV inverter” the next device presented is PV Panels.



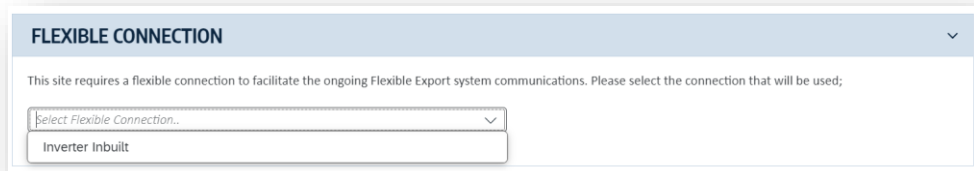
- Continue to populate the manufacturer / model for the panels and continue to add inverters as needed.



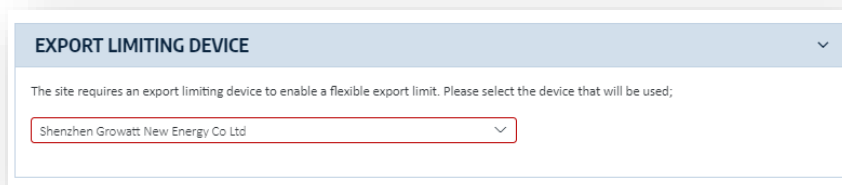
11. You can continue to add devices or inverters as required. You are required to select a relevant agent from the drop-down list. The default for Flexible Exports is SA Power Networks.



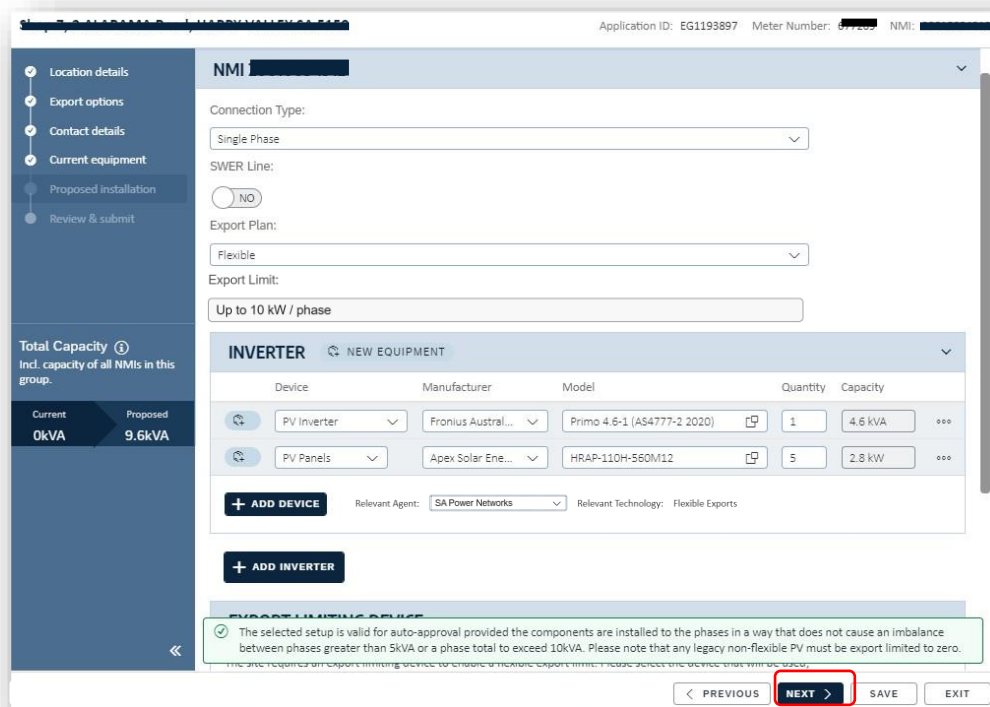
12. If you have chosen the Flexible Export option, you will be required to select a Flexible connection that will facilitate the ongoing Flexible Export system communications. Note that the connection must manage all inverters on the site.



13. If you have chosen the Flexible Export option, you will be required to select an export limiting device.



14. Once you have entered all devices for the AC Connection or inverter, the relevant agent, connection type, and export limiting device, click next.



15. The entire application is displayed. You can review and add supporting information. Agree to the terms displayed and then you can submit the application.

Comments (optional): 0/5000

In accordance with the Feed-in Tariff legislation set out under 3AB of the Electricity Act 1996 if an existing eligible generator is on or after 1 October 2011, altered in a manner that increases the capacity of the generator to generate electricity, is disconnected and moved to another site, or an energy storage device is installed the customer will no longer be eligible to receive the feed-in credits.

SA Power Networks will assume that the date of submission of this application is the date of the alteration or disconnection as stipulated in the Act and the payment of any applicable feed-in rebate credits will cease from this date.

- If Premium Feed-in Tariff is applicable to the site, I have explained the above to the customer.
- I have read and agree to the [Small embedded generators model standing offer terms and conditions for basic connection services](#).
- I have obtained all required consents, approvals and/or authorisation and acknowledge this approval is subject to the limitations of the premise internal network.
- I have read and agree to SA Power Network's [Consent for Relevant Agent Appointment Terms and Conditions](#).
- I, the Customer, agree to the terms and conditions described above applying to this application

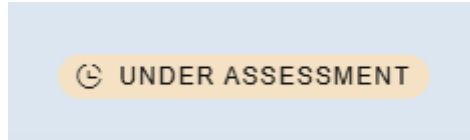
If this application is being completed by someone other than the Customer, the person completing the application confirms to SA Power Networks that they are authorised by the Customer to:
 - complete and lodge this application; and
 - agree to the relevant terms and conditions.

⚠ Due to the significant export constraints in this area, this application requires review by SA Power Networks. Please save your application and call SA Power Networks on 13 12 61 to proceed.

16. The application will enter Submitted status. **This is not an Approval, and you cannot install the site at this stage.** You will receive a phone call from our Contact Centre to discuss terms and conditions relating to your specific application, and to discuss if you wish to undertake an options assessment. The assessment will determine if your customer's minimum export on the Flexible plan can be changed from 0 to 1.5kW. This assessment is optional and will take up to 10 business days to complete. You will not be able to install the system until this assessment is complete.



17. If the assessment is undertaken, the Contact Centre agent will move your application to 'Under Assessment'. Once the assessment is complete you will be notified. If the assessment is not undertaken the application will immediately be moved to Approved.



18. The Contact Centre agent will then move your application to Approved status and you will be able to proceed with the installation.



19. The approved application will be displayed on your dashboard. An approval email will be sent to your email address and the customer address that you entered in step [6](#).