

‘Metering changes in SA 2017 explained’ transcript

As the electricity distributor in South Australia, SA Power networks provides you with a range of services, one of which is changing.

Traditionally, we’ve been installing, maintaining and reading electricity meters. From December 2017, this is changing

Through a program called the ‘**Power of Choice**’ the Australian Energy Market Commission is introducing ‘metering contestability’. This Australia-wide initiative will affect the National Electricity Market (NEM) and we need to ensure we are compliant.

From 1 December 2017 retailers will appoint a metering coordinator to manage the installation, maintenance, and data collection of new meters. We will continue to be responsible for existing meters until they are replaced.

We have been working closely with a range of stakeholders, including customers electricians and retailers to ensure all parties are aware of the changes.

We will still be responsible for:

- the installation, alteration and removal of the service
- energisation up to the meter isolator for a new or altered service; and
- attending outages.

For new connections and alterations, customers will need to arrange metering equipment via their retailer.

In summary; we’ll energise up to the meter isolator, and tag it with safety stickers and tags. And the wiring that connects the meter is no longer our responsibility.

Existing SA Power Networks metering will remain until typically one of these events occur:

- Replacement is required due to fault or failure.
- Programmed replacement, for example age or performance.
- The retailer transitions the customer over to a smart meter (known as a churn) which will be completed by the Retailer’s Meter Provider.

We still attend faults jobs and where there is a meter fault that affect the customers supply. For a transition period only, we will bypass the meter where safe to do so, and notify the retailer to replace the meter.

For PV meter installations, customers will need to lodge a SEG Approval Form with SA Power Networks, then engage their Retailer for metering once the SEG approval is granted.

While the responsibility for metering is changing, our role in managing the distribution network remains the same. And, as long as the SA Power Network meter remains, there is no action required by you. We will continue to look after it and undertake meter reads when necessary

If you require more support, please call us on 13 12 61 or visit sapowernwr.com.au