

Our goal is to double the amount of solar on the network by 2025

The Solution: Flexible Exports

Solar exports automatically adjust to match the available capacity on the network.

NEW and UPGRADING CUSTOMERS connecting in Flexible Exports eligible suburbs can choose between:

FLEXIBLE EXPORTS
Export up to
10.00kW



FIXED
Export up to
1.50kW



1 in 3

South Australian homes currently have solar



100%

of the State has been powered by solar energy - a world first!



South Australia is a

world leader

in renewable energy

The MORE customers that adopt Flexible Exports, the MORE solar we can accommodate on our State's electricity network

What you will need to access Flexible Exports:



A compatible inverter

Compliant to SA Government dynamic exports requirements from 1 July 2023, Making Flexible Exports best suited to customers who are upgrading or installing new solar systems.



A reliable internet connection

Compatible Flexible Exports systems are required to be connected to the internet to allow for automatic adjustments to optimise the amount of solar energy that can be exported to the grid.



To live in an eligible area

By the end of 2024 all areas will be able to access Flexible Exports.

If you live in a currently ineligible area and decide to install your solar now, you can still opt into Flexible Exports to receive its benefits once it becomes available in your area.



SA
Power
Networks

For any inquiries contact us on **1300 665 913**
(during office hours Monday – Friday from 9am to 5pm)
Email at newenergyservices@sapowernetworks.com.au



Your solar installation journey with Flexible Exports



1 Is Flexible Exports a good fit for you?

Flexible exports require the use of a compatible inverter which complies with government requirements that came into effect on the 1st July 2023 – This means that Flexible Exports is best suited to customers who are upgrading or installing new solar systems.

2 Check if Flexible Exports is currently available in your area

Check if your property is currently eligible for Flexible Exports through our online eligibility checker: sapowernetworks.co/FE-check-eligibility

3 The Flexible Exports application and installation process



If your area is eligible,

Contact your solar retailer or installer, they will provide you with further information relating to moving forward with a Flexible Exports compatible system.

Your solar retailer will arrange paperwork with you and:

- ② Apply on your behalf to SA Power Networks for permission to install solar.
- ② Inform you if you need to arrange for an upgraded meter, and how to do this. Depending on the existing meter, you may need to install a digital meter through your electricity retailer, costs may apply.



If your area is not eligible,

Contact your solar retailer or installer about purchasing or upgrading to a compatible system that will allow you to switch over when Flexible Exports is available in your area.

Your solar retailer's installer will:

- ② Install and set up your solar system for Flexible Exports.
- ② Show you how to monitor the system.
- ② Show you how to reconnect if your inverter disconnects from the Internet and explain why this is important.
- ② Close-out your application with the Office of the Technical Regulator (OTR) and SA Power Networks to ensure your system is compliant.

4

Getting the most out of Flexible Exports

What you need to do to make the most of your system:

You will receive an email from us once your system is installed and registered with SA Power Networks. Retain a copy of this for your records.

Ensure your system stays connected to the internet if you choose Flexible Exports. Having reliable internet connection means that your system can export up to 10kW* per phase back to the electricity grid. If your internet connectivity is lost, your system's ability to export will be ramped down to 1.5kW until your system is reconnected.

**This is dependent on the network location, inverter capacity.*



5 Who to contact and when

Reach out to our New Energy Services team if you have any questions or require support:

Phone on **1300 665 913**

(during office hours Monday – Friday from 9am to 5pm)

Email at newenergyservices@sapowernetworks.com.au



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